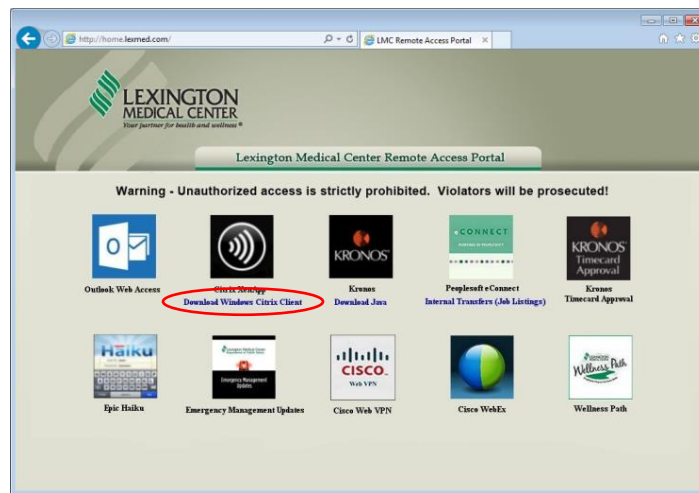# Lexington Medical Center

Citrix Receiver Installation Guide

System Requirements: Microsoft Windows 7 or above ("Desktop Mode" only for Windows 8 and above)
Citrix Receiver for other operating systems may be available directly from Citrix, but are not tested with LMC's configuration and may not work or may cease working at any time.

This guide has general instructions on how to install Citrix Receiver on a Microsoft Windows-based PC using Microsoft Internet Explorer 11 or Google Chrome as your web browser. There are other web browsers including Mozilla Firefox and Microsoft Edge that should work as well, but the screens will look slightly different. The screenshots used in this guide were taken using Windows 7. The screens may look slightly different on other versions of Windows.
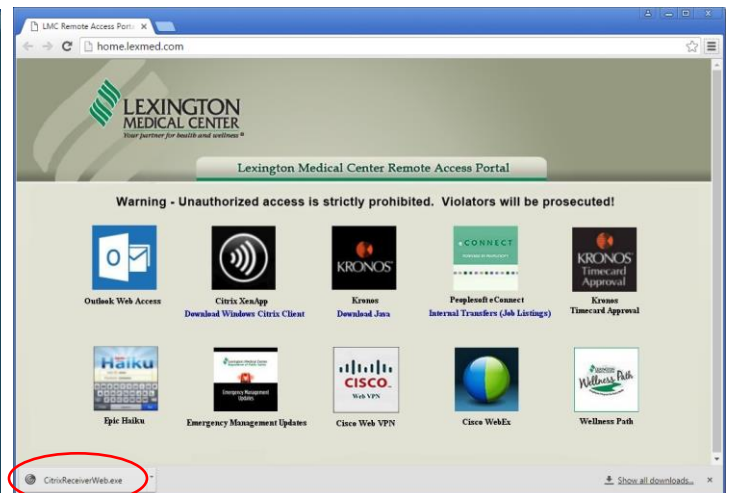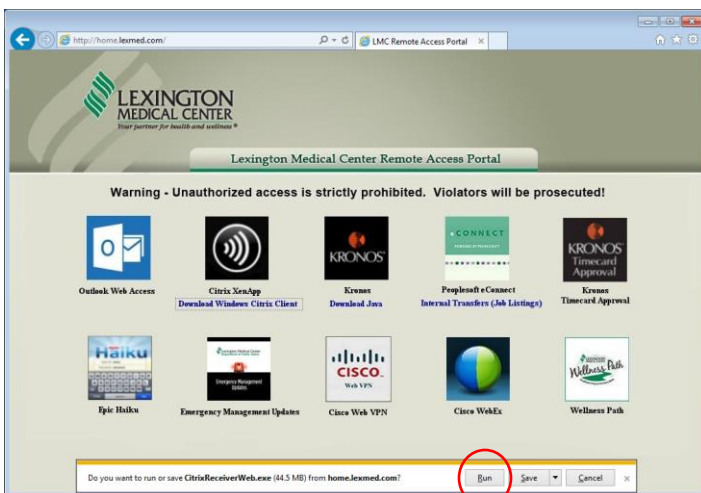
Installation

Open your web browser of choice and enter http://home.lexmed.com in the address bar at the top. Click "**Download Windows Citrix Client**":
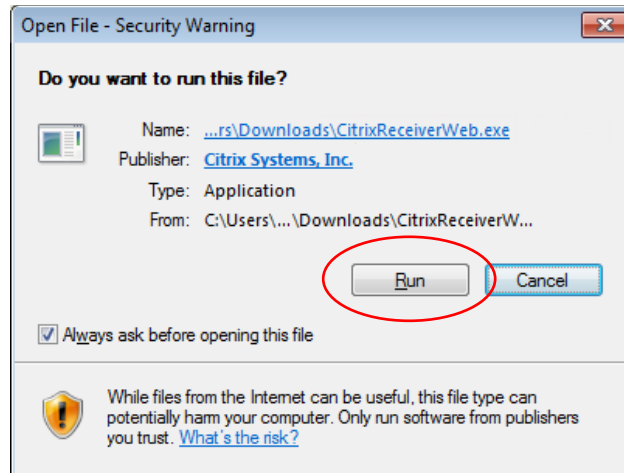

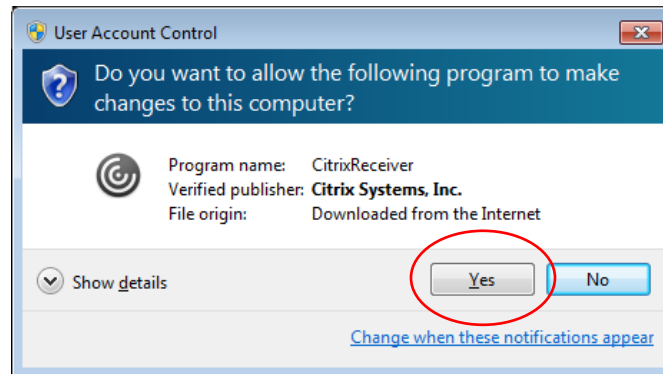If using **Internet Explorer**, click "Run":   If using **Chrome**, click on "CitrixReceiverWeb.exe" after it downloads:

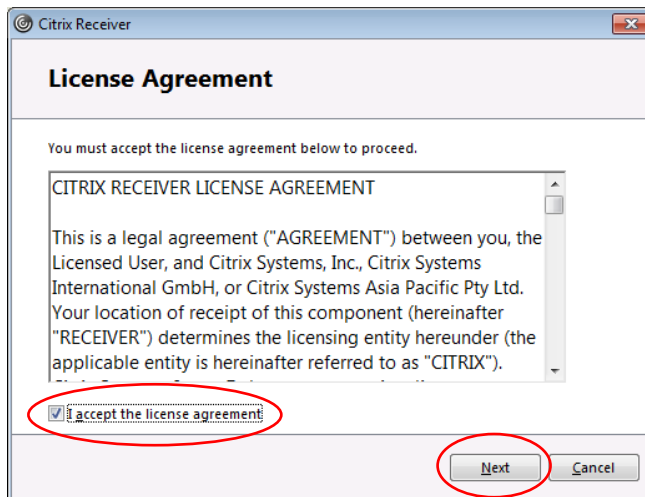If you are prompted with a security warning, click "Run":

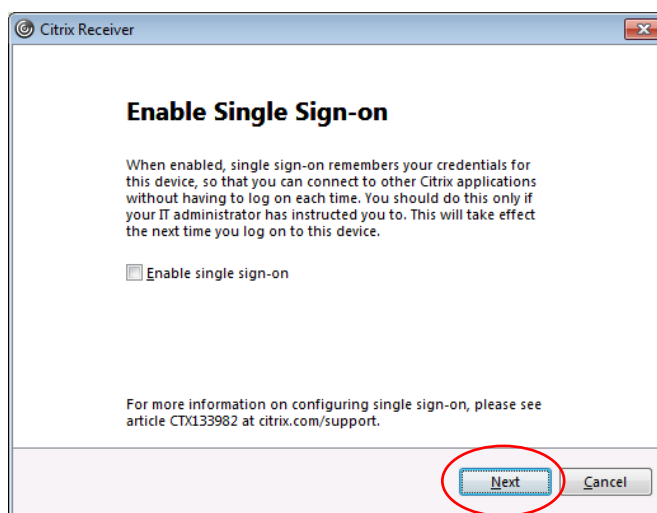If you receive a User Account Control prompt, click "Yes":

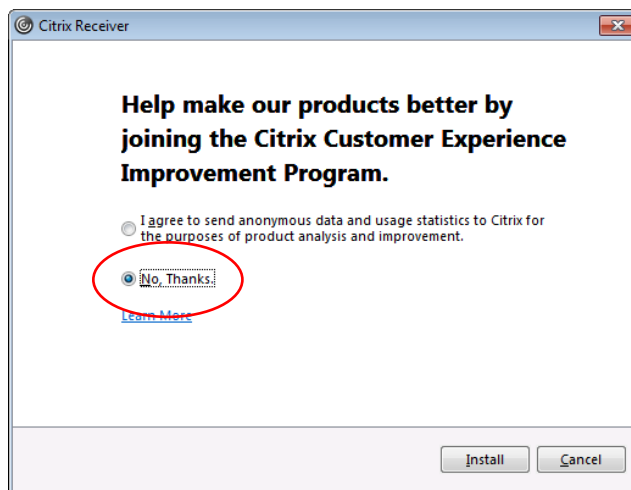On the Welcome screen, click "Start":

On the License Agreement screen, review the license agreement, check the box next to "I accept the license agreement" and click "Next" or "Install":
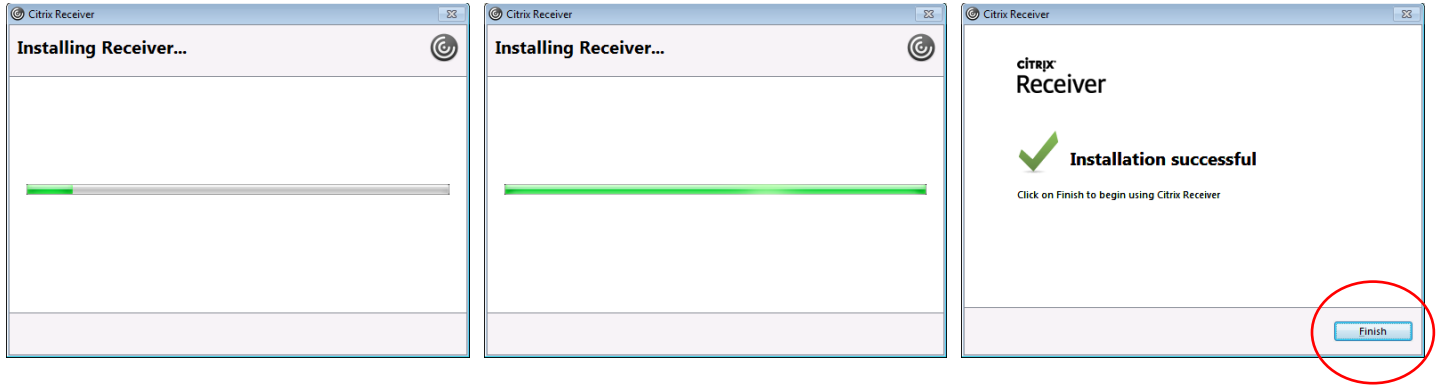

If you receive an Enable Single Sign-on Screen, make sure "Enable single sign-on" is NOT checked and click "Next" or "Install":
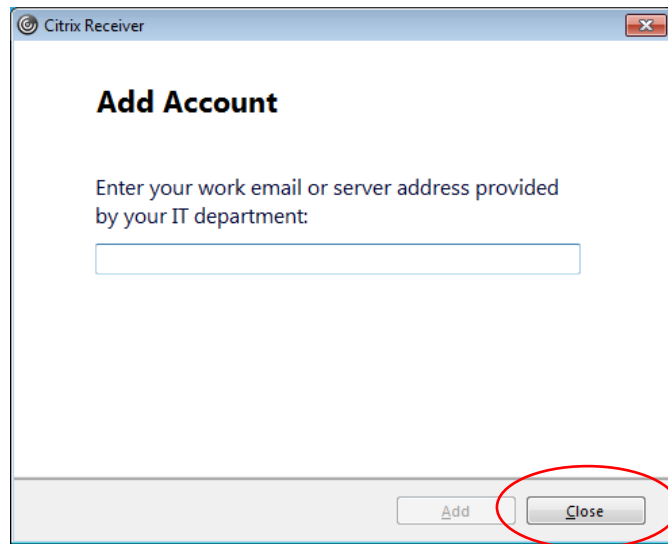

If you receive the Help Make Our Products Better Screen, select "No, Thanks" and click "Install":

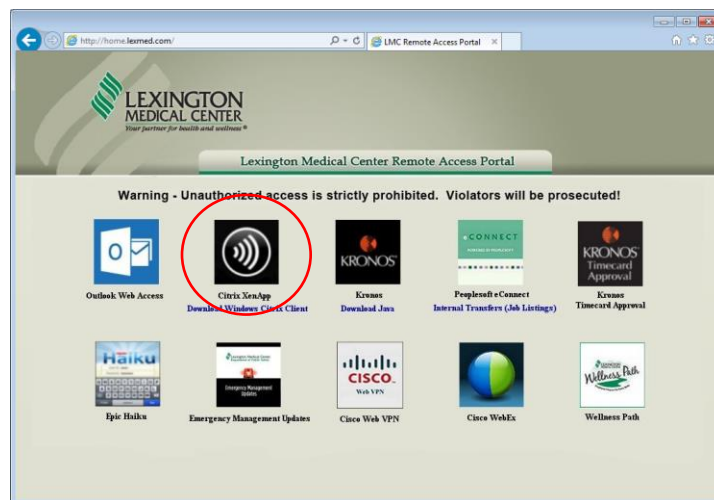Wait for the Installation Successful Screen, then click "Finish":

If at any time you see an Add Account Screen, click "Close" or "Cancel":
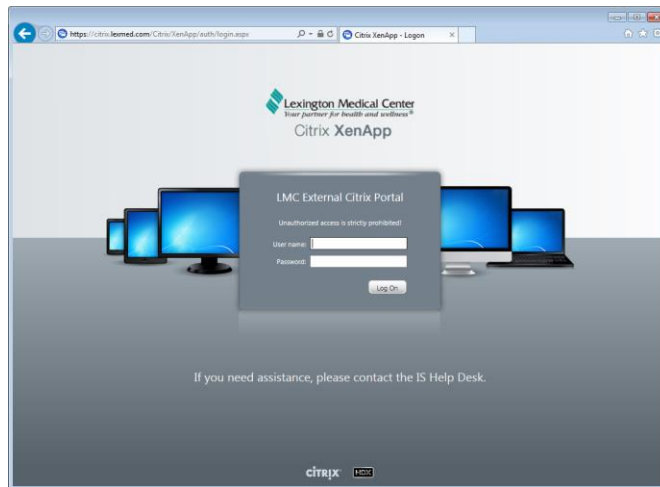

Logging In

Return to http://home.lexmed.com in your web browser and click on the Citrix XenApp logo:

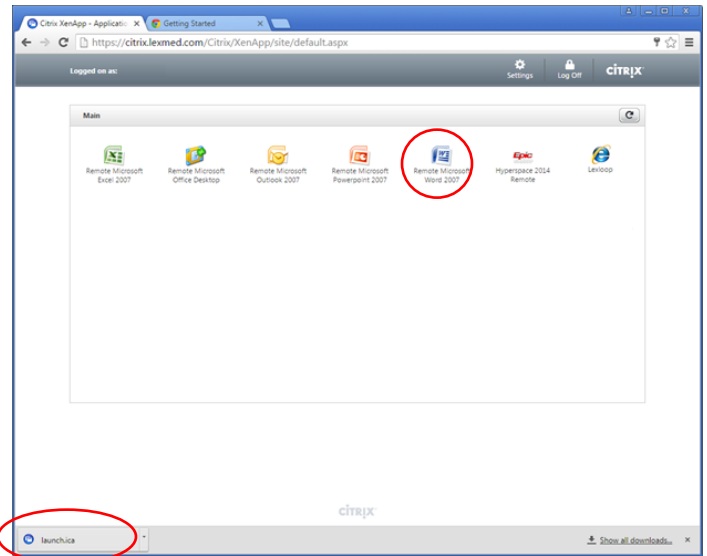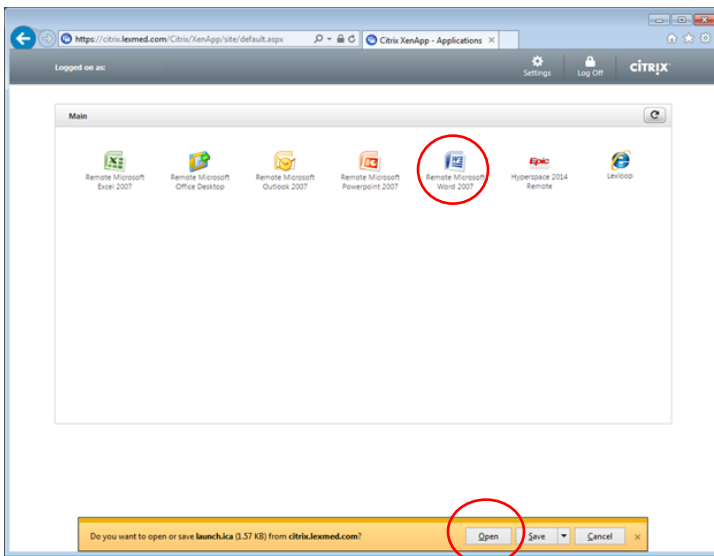Type in your username and password and click "Log On."
If your browser asks you if you want to save your password, click NO.
LMC Security Policy Prohibits saving passwords, violating this could result in termination of your access.
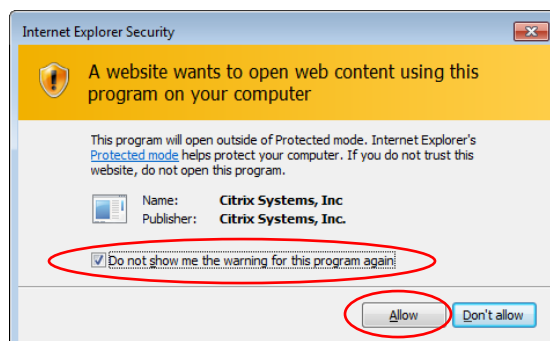

If using **Internet Explorer**, click the application you want to launch and then click Open on the bar that pops up:
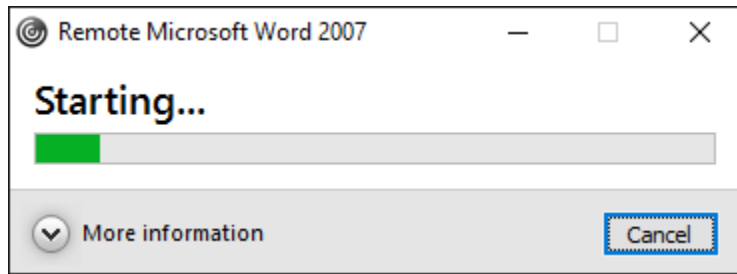
If using **Chrome**, click the application that you want to launch and then click the launch.ica file that pops up:
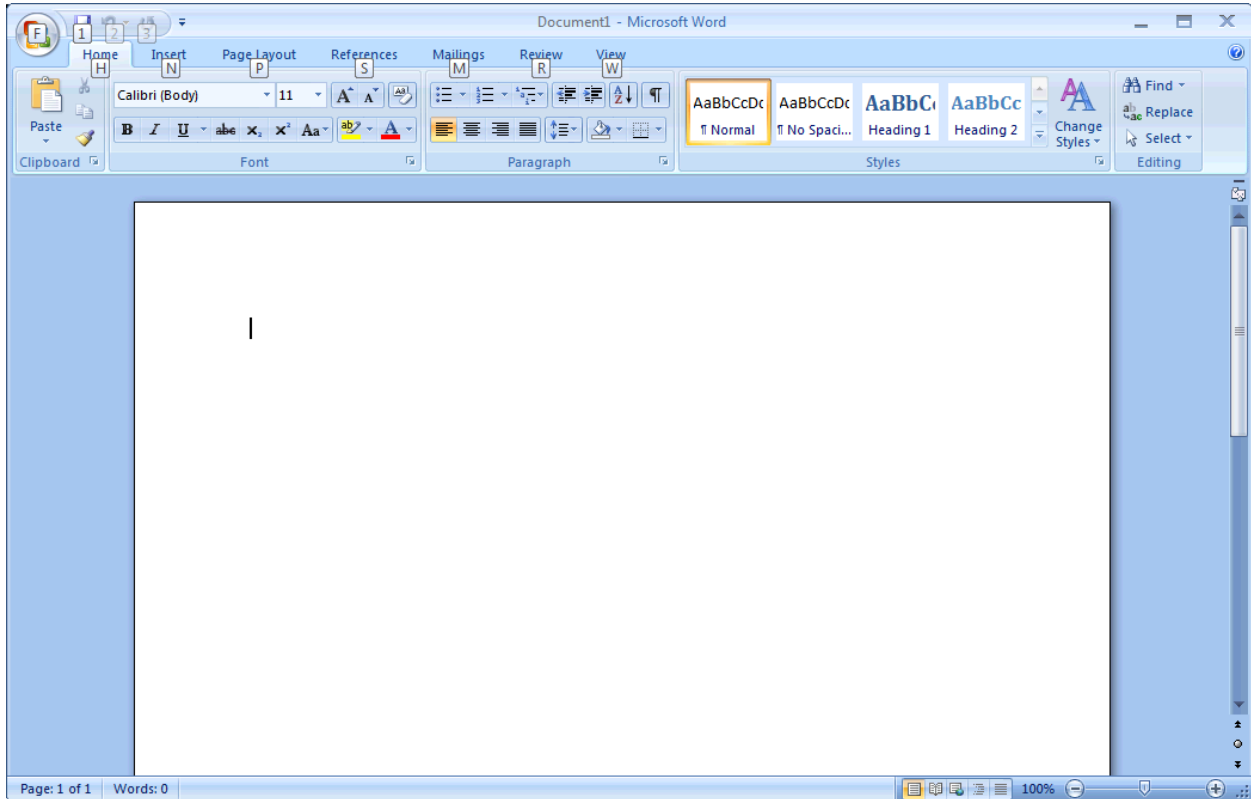

If using **Internet Explorer**, you may get a security pop up. If you do, check the box "Do not show me the warning for the program again" and click Allow:

The selected application will begin launching:

Once it is launched, you should be able to use the application just as you do on an LMC workstation:

If you need assistance, please feel free to contact the IS Help Desk. If you are using a PC that is not owned by Lexington Medical Center, there will be limits in what assistance can be provided. Assistance is not available for outdated versions of Windows such as Windows XP nor is it available for Non-Microsoft Operating Systems such as Mac OS X, iOS, Android, Chrome OS, and Linux.